



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: July

Year: 2025

&

Financial Year 2025 - 26

Table of Contents

Page No.

1. Sense & Operations – Performance Summary	3 - 4
2. Ambulance Details	5
3. District wise IFT & Non-IFT Case Details	6
4. IFT & Non-IFT Emergencies Handled	7 - 11
5. ECC Performance	12
6. District Wise Kilometre Run & KMPL Details	13
7. FR Bike Performance	14
8. VVIP Convoy Performance	15
9. Issues to be Sorted out	16

GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month : July 2025						FY- Year :2025-26	
S.No.	Details	Jun'25		July'25		FY 25-26 (till Jul'25)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	359053	99.93%	351277	99.97%	1515205	99.96%
1.1.2	Number of Unattended Calls (UAC)	237	0.07%	112	0.03%	617	0.04%
1.1.3	Total Number of Calls received	359290	100.00%	351389	100.00%	1515822	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	65129	42.33%	68245	43.39%	264154	43.10%
1.2.2	Non-IFT Calls	88744	57.67%	89044	56.61%	348767	56.90%
1.2.3	Total Number of Emergency Calls	153873	100.00%	157289	100.00%	612921	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	98.6%	NA	98.9%	NA	98.8%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.3%	NA	0.2%	NA	0.3%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	1.1%	NA	0.9%	NA	1.0%	NA
2	Operations						
2.1.1	Number of Aailed(Beneficiaries)	148026	99.12%	150739	99.22%	596010	99.28%
2.1.2	Number of Unavailed	1319	0.88%	1184	0.78%	4315	0.72%
2.1.3	Total Number of Dispatches	149345	100.00%	151923	100.00%	600325	100.00%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%	0	0.00%
2.1.5	Number of Trips per ambulance/day	3.9	NA	3.8	NA	3.8	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed(Beneficiaries)	1154	99.91%	1326	100.00%	4939	99.96%
2.1.7	Number of Unavailed	1	0.09%	0	0.00%	2	0.04%
2.1.8	Total Number of Neo-Natal Dispatches	1155	100.00%	1326	100.00%	4941	100.00%
2.1.9	Number of Trips per ambulance/day(Neo-Natal)	0.7	NA	0.7	NA	0.7	NA
3	Types of Emergencies handled						
3.1	Accidental Poisoning	7744	5.23%	7989	5.30%	30744	5.16%

3.2	Acute Abdomen	14108	9.53%	14161	9.39%	54931	9.22%
3.3	Allergic Reactions	279	0.19%	298	0.20%	1133	0.19%
3.4	Animal Attack	3454	2.33%	3509	2.33%	15020	2.52%
3.5	Assault	7641	5.16%	7873	5.22%	30945	5.19%
3.6	Behavioral	121	0.08%	181	0.12%	479	0.08%
3.7	Cardiac/Cardio Vascular	10471	7.07%	10937	7.26%	42104	7.06%
3.8	COVID 19	4	0.00%	1	0.00%	12	0.00%
3.9	Diabetes	2456	1.66%	2332	1.55%	9075	1.52%
4	Environmentals	3	0.00%	3	0.00%	12	0.00%
4.1	Epilepsy	5183	3.50%	5332	3.54%	20385	3.42%
4.2	Fevers / Infections	3858	2.61%	4223	2.80%	15512	2.60%
4.3	Fire/Burns	519	0.35%	627	0.42%	2370	0.40%
4.4	Hazmat (Hazardous Material)	0	0.00%	0	0.00%	0	0.00%
4.5	Industrial	28	0.02%	22	0.01%	106	0.02%
4.6	Neonatal(upto 1 month)	1347	0.91%	1531	1.02%	5734	0.96%
4.7	Paediatric(1-12years)	133	0.09%	130	0.09%	507	0.09%
4.8	Pregnancy related	24623	16.63%	25163	16.69%	100467	16.86%
4.9	Respiratory	8346	5.64%	8671	5.75%	34931	5.86%
5	Trauma (Vehicular)	29793	20.13%	28624	18.99%	116466	19.54%
5.1	Stroke/CerebroVascular Accidents	3090	2.09%	3194	2.12%	12650	2.12%
5.2	Suicide attempt	854	0.58%	829	0.55%	3413	0.57%
5.3	Trauma (non Vehicular)	10537	7.12%	11362	7.54%	44218	7.42%
5.4	Unconscious	10553	7.13%	10480	6.95%	42711	7.17%
5.5	Others	2881	1.95%	3267	2.17%	12085	2.03%
	Total Emergencies(Beneficiaries)	148026	100.00%	150739	100.00%	596010	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	15648	63.55%	15661	62.24%	64400	64.10%
6.2	Non-IFT	8975	36.45%	9502	37.76%	36067	35.90%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	5861	NA	6600	NA	24875	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	13104	NA	11041	NA	47189	NA

District Wise Distribution of Ambulances (As of Jul'25)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	1	-	20	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	18	47	4	1	70	13
4	COIMBATORE	11	52	2	1	66	4
5	CUDDALORE	11	43	2	-	56	1
6	DHARMAPURI	6	21	2	-	29	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	5	24	2	-	31	-
10	KANCHEEPURAM	11	24	1	-	36	-
11	KANYAKUMARI	4	13	1	-	18	-
12	KARUR	4	14	1	-	19	-
13	KRISHNAGIRI	6	30	3	-	39	1
14	MADURAI	11	32	2	1	46	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	18	2	-	28	-
18	NILGIRIS	9	30	2	-	41	-
19	PERAMBALUR	5	11	1	-	17	-
20	PUDUKOTTAI	9	27	2	-	38	1
21	RAMANATHAPURAM	6	23	2	-	31	-
22	RANIPET	4	15	1	-	20	-
23	SALEM	7	43	2	-	52	2
24	SIVAGANGA	7	23	2	-	32	1
25	TENKASI	6	14	1	-	21	-
26	THANJAVUR	9	26	2	-	37	2
27	THENI	6	18	2	-	26	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	12	36	2	-	50	1
30	THIRUVARUR	5	16	1	-	22	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	13	31	2	-	46	1
33	TIRUNELVELI	6	15	1	-	22	1
34	TIRUPATTUR	7	20	2	-	29	-
35	TIRUPUR	10	21	2	-	33	1
36	VELLORE	6	19	1	-	26	1
37	VILLUPURAM	8	30	1	-	39	2
38	VIRUDHUNAGAR	8	16	2	-	26	-
Total		307	977	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Jul'25					FY 25-26 (Till Jul'25)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,570	1,160	45%	1,410	55%	10,000	4,488	45%	5,512	55%
CHENGALPATTU	6,325	2,176	34%	4,149	66%	24,651	8,099	33%	16,552	67%
CHENNAI	8,142	3,161	39%	4,981	61%	30,939	11,263	36%	19,676	64%
COIMBATORE	6,900	2,319	34%	4,581	66%	26,800	8,820	33%	17,980	67%
CUDDALORE	7,120	3,014	42%	4,106	58%	28,529	12,212	43%	16,317	57%
DHARMAPURI	3,645	1,663	46%	1,982	54%	14,298	6,623	46%	7,675	54%
DINDIGUL	3,893	2,009	52%	1,884	48%	15,376	7,842	51%	7,534	49%
ERODE	5,137	1,773	35%	3,364	65%	19,643	6,841	35%	12,802	65%
KALLAKURICHI	3,558	1,841	52%	1,717	48%	13,550	6,858	51%	6,692	49%
KANCHEEPURAM	3,333	1,174	35%	2,159	65%	12,832	4,425	34%	8,407	66%
KANYAKUMARI	2,061	938	46%	1,123	54%	8,150	3,549	44%	4,601	56%
KARUR	2,291	1,001	44%	1,290	56%	9,094	3,855	42%	5,239	58%
KRISHNAGIRI	4,594	2,101	46%	2,493	54%	17,387	8,435	49%	8,952	51%
MADURAI	5,222	2,249	43%	2,973	57%	21,215	9,234	44%	11,981	56%
MAYILADUTHURAI	1,923	1,101	57%	822	43%	7,548	4,119	55%	3,429	45%
NAGAPATTINAM	2,423	1,230	51%	1,193	49%	9,426	4,770	51%	4,656	49%
NAMAKKAL	3,190	1,357	43%	1,833	57%	12,968	5,470	42%	7,498	58%
NILGIRIS	2,384	1,354	57%	1,030	43%	9,311	5,070	54%	4,241	46%
PERAMBALUR	1,755	489	28%	1,266	72%	7,198	1,990	28%	5,208	72%
PUDUKOTTAI	4,546	2,157	47%	2,389	53%	18,308	8,736	48%	9,572	52%
RAMANATHAPURAM	3,671	1,334	36%	2,337	64%	14,624	5,262	36%	9,362	64%
RANIPET	1,948	1,176	60%	772	40%	8,037	4,729	59%	3,308	41%
SALEM	6,134	2,784	45%	3,350	55%	24,206	10,638	44%	13,568	56%
SIVAGANGA	3,600	1,781	49%	1,819	51%	14,626	6,793	46%	7,833	54%
TENKASI	2,206	1,386	63%	820	37%	8,596	5,329	62%	3,267	38%
THANJAVUR	4,700	1,598	34%	3,102	66%	18,544	6,221	34%	12,323	66%
THENI	2,938	1,552	53%	1,386	47%	12,358	6,553	53%	5,805	47%
THIRUVALLUR	7,461	3,345	45%	4,116	55%	28,869	12,579	44%	16,290	56%
THIRUVANNAMALAI	5,613	3,064	55%	2,549	45%	22,028	12,091	55%	9,937	45%
THIRUVARUR	2,622	1,234	47%	1,388	53%	10,244	4,716	46%	5,528	54%
THOOTHUKUDI	2,794	1,306	47%	1,488	53%	11,380	5,410	48%	5,970	52%
TIRUCHIRAPPALLI	5,322	2,105	40%	3,217	60%	22,072	8,827	40%	13,245	60%
TIRUNELVELI	3,228	1,819	56%	1,409	44%	12,491	6,789	54%	5,702	46%
TIRUPATTUR	2,435	1,329	55%	1,106	45%	9,689	5,381	56%	4,308	44%
TIRUPUR	5,135	1,889	37%	3,246	63%	19,994	7,252	36%	12,742	64%
VELLORE	2,846	1,702	60%	1,144	40%	11,737	6,622	56%	5,115	44%
VILLUPURAM	4,364	1,704	39%	2,660	61%	17,860	6,684	37%	11,176	63%
VIRUDHUNAGAR	2,710	1,447	53%	1,263	47%	11,432	6,139	54%	5,293	46%
Total	1,50,739	66,822	44%	83,917	56%	5,96,010	2,60,714	44%	3,35,296	56%

District wise Emergencies Handled – Jul'2025

DISTRICT	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT
ARIYALUR	68	110	178	139	1	5	16	59	219	33
CHENGALPATTU	102	192	309	253	9	7	31	95	166	53
CHENNAI	74	79	340	645	4	24	19	22	190	27
COIMBATORE	154	164	365	263	5	6	35	69	215	37
CUDDALORE	192	333	396	292	2	6	47	104	344	155
DHARMAPURI	67	174	115	118	2	9	24	101	100	57
DINDIGUL	83	190	122	184	2	4	23	44	169	80
ERODE	86	99	217	186	4	2	17	36	172	57
KALLAKURICHI	71	158	131	186		3	24	46	126	69
KANCHEEPURAM	58	98	242	132	1	4	37	65	81	16
KANYAKUMARI	34	40	56	118		4	2	32	97	84
KARUR	39	78	154	103	4	3	9	26	126	59
KRISHNAGIRI	47	156	105	177	3	9	9	69	88	43
MADURAI	117	177	220	185	1	7	24	72	219	72
MAYILADUTHURAI	19	83	68	107		3	14	50	75	28
NAGAPATTINAM	58	114	128	163	4	2	21	68	148	58
NAMAKKAL	76	95	162	135	1	4	10	63	151	81
NILGIRIS	26	76	62	162	4	4	4	12	29	31
PERAMBALUR	63	65	144	70		3	15	16	102	8
PUDUKOTTAI	97	187	217	223	1	10	29	108	238	141
RAMANATHAPURAM	40	105	123	133	1	5	198	41	117	62
RANIPET	19	63	55	117	1	9	5	48	28	26
SALEM	129	237	236	215	1	9	50	115	271	67
SIVAGANGA	58	108	154	210	2	6	137	80	128	76
TENKASI	29	97	58	170	1	3	2	33	75	46
THANJAVUR	136	186	297	178	1	6	46	67	262	80
THENI	69	148	133	128		5	8	37	125	69
THIRUVALLUR	111	264	403	390	4	6	35	132	131	61
THIRUVANNAMALAI	95	240	259	239	1	6	103	169	144	83
THIRUVARUR	76	125	146	143	1	8	19	51	167	50
THOOTHUKUDI	47	95	111	157	2	3	10	34	125	67
TIRUCHIRAPPALLI	80	168	263	193		6	26	75	253	87
TIRUNELVELI	58	110	113	250	1	5	13	44	127	64
TIRUPATTUR	35	74	70	155	1	3	15	56	107	25
TIRUPUR	101	122	278	224	4	6	12	39	194	49
VELLORE	20	124	99	151	1	6	14	73	51	44
VILLUPURAM	115	190	276	176	1	13	40	80	176	38
VIRUDHUNAGAR	31	85	90	196		3	5	30	94	60
Total	2780	5209	6895	7266	71	227	1148	2361	5630	2243

DISTRICT	Behavioral		Cardiac/Cardio Vascular		COVID 19		Diabetes		Environmental	
	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT
ARIYALUR	2		122	76			15	24		
CHENGALPATTU		2	183	171			32	58		
CHENNAI		89	310	212			69	83		
COIMBATORE		2	287	244			42	69		
CUDDALORE	1	3	234	243			34	47		
DHARMAPURI		1	81	131			14	30		
DINDIGUL			101	164			16	38		
ERODE		2	160	175			13	46		
KALLAKURICHI	1	4	71	118			14	39		
KANCHEEPURAM		1	108	125			17	30		
KANYAKUMARI	3	2	49	84			16	29		
KARUR		2	108	95			14	19		
KRISHNAGIRI		1	68	112			10	43		
MADURAI			198	201			20	43		
MAYILADUTHURAI			53	140			5	27		
NAGAPATTINAM	1	3	79	124			11	35		
NAMAKKAL		4	111	118			13	38		
NILGIRIS		6	43	144			4	41		
PERAMBALUR			73	52			16	8		
PUDUKOTTAI		7	175	208	1		26	46		
RAMANATHAPURAM			88	97			9	29		
RANIPET			37	106			4	32		1
SALEM	1	4	231	203			34	60		
SIVAGANGA		3	151	205			17	52		
TENKASI		2	37	177			9	54		
THANJAVUR		6	210	156			23	24		
THENI		2	96	193			16	42		
THIRUVALLUR		2	239	314			45	81	1	
THIRUVANNAMALAI		1	114	199			25	72		
THIRUVARUR	1	2	111	135			13	27		
THOOTHUKUDI		1	75	154			14	53		
TIRUCHIRAPPALLI		1	230	165			11	53		
TIRUNELVELI		3	112	238			21	34		1
TIRUPATTUR	1		34	86			4	33		
TIRUPUR		7	237	261			39	49		
VELLORE		5	71	174			10	35		
VILLUPURAM	1	1	114	112			22	34		
VIRUDHUNAGAR			59	165			8	50		
Total	12	169	4860	6077	1	0	725	1607	1	2

DISTRICT	Epilepsy		Fevers / Infections		Fire/Burns		Industrial		Neonatal (upto 1 month)	
	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT
ARIYALUR	23	42	42	42	6	13			1	16
CHENGALPATTU	222	107	89	92	15	15	2			27
CHENNAI	390	110	81	160	27	23			5	193
COIMBATORE	240	117	116	122	6	12		1	3	68
CUDDALORE	113	76	119	87	21	6	1		2	52
DHARMAPURI	62	53	42	54	6	10			3	30
DINDIGUL	45	56	22	45	7	8			2	30
ERODE	104	43	63	83	9	3			1	47
KALLAKURICHI	40	52	39	50	13	16			5	58
KANCHEEPURAM	93	47	54	43	9	10	1			26
KANYAKUMARI	40	42	18	57	3	3				11
KARUR	39	28	46	37	9	2				20
KRISHNAGIRI	52	51	27	92	4	10	1	1	1	30
MADURAI	97	73	34	51	14	7	1			61
MAYILADUTHURAI	22	34	14	43	4	2		1	1	27
NAGAPATTINAM	35	46	35	43	5	4	1		1	10
NAMAKKAL	56	38	59	65	6	8			2	23
NILGIRIS	35	45	39	52	3	1		2	4	30
PERAMBALUR	33	15	40	15	3	3	1		2	13
PUDUKOTTAI	52	67	46	60	11	9	1		1	39
RAMANATHAPURAM	22	43	22	31	5	3		1	5	31
RANIPET	24	53	19	40	3	6			2	25
SALEM	127	97	88	109	3	3	1		1	73
SIVAGANGA	43	57	23	52	4	5			7	24
TENKASI	31	50	15	42	4	4				17
THANJAVUR	91	58	54	45	11	5	1		3	24
THENI	42	53	32	40	13	5				30
THIRUVALLUR	209	136	97	179	14	15	2	1	1	41
THIRUVANNAMALAI	95	121	66	112	11	23				51
THIRUVARUR	33	45	28	42	8	7				27
THOOTHUKUDI	52	41	25	42	5	3	1		1	42
TIRUCHIRAPPALLI	101	77	65	52	2	4			5	54
TIRUNELVELI	36	58	33	78	3	5				44
TIRUPATTUR	41	31	27	45	3	12				34
TIRUPUR	172	66	74	62	14	7	1		1	32
VELLORE	40	56	18	42	6	11				31
VILLUPURAM	74	59	67	53	20	13			7	36
VIRUDHUNAGAR	34	29	24	62	11	10			4	33
Total	3060	2272	1802	2421	321	306	15	7	71	1460

DISTRICT	Others		Paediatric(1-12years)		Pregnancy related		Respiratory		Stroke/Cerebro Vascular Accidents	
	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT
ARIYALUR	25	30		2	83	268	95	72	24	35
CHENGALPATTU	65	62		3	161	397	292	157	53	44
CHENNAI	102	406		22	40	387	429	197	86	147
COIMBATORE	54	73		5	295	468	367	169	78	96
CUDDALORE	40	52		4	509	706	239	130	58	65
DHARMAPURI	19	43		7	690	499	72	74	13	40
DINDIGUL	19	45			133	604	98	75	21	54
ERODE	39	62		3	956	414	161	95	31	78
KALLAKURICHI	18	40		3	371	585	91	75	20	41
KANCHEEPURAM	31	48		2	112	225	138	62	38	29
KANYAKUMARI	27	34			37	116	65	71	15	35
KARUR	16	28			80	248	77	47	11	31
KRISHNAGIRI	17	46		4	984	740	62	82	12	57
MADURAI	40	29		3	106	725	192	96	34	67
MAYILADUTHURAI	11	29		1	53	199	40	75	5	38
NAGAPATTINAM	20	42	1	1	126	149	69	64	10	59
NAMAKKAL	30	44		2	41	190	132	78	24	49
NILGIRIS	18	57		3	440	394	57	65	17	65
PERAMBALUR	12	7		3	227	80	88	37	18	12
PUDUKOTTAI	30	48		2	293	484	138	81	24	45
RAMANATHAPURAM	21	33			946	293	59	67	21	36
RANIPET	13	26		4	26	298	43	74	4	34
SALEM	44	64		5	270	958	210	115	32	81
SIVAGANGA	22	57		4	176	354	90	104	23	34
TENKASI	6	46			24	220	43	83	11	67
THANJAVUR	65	46	2	2	232	312	179	67	32	35
THENI	19	30		5	52	298	91	103	30	70
THIRUVALLUR	64	61		6	201	699	329	193	98	105
THIRUVANNAMALAI	24	61		4	170	901	172	153	32	73
THIRUVARUR	19	38		2	67	207	95	67	9	32
THOOTHUKUDI	20	38		3	111	244	88	43	22	37
TIRUCHIRAPPALLI	63	36	1	2	472	638	205	106	30	46
TIRUNELVELI	10	71		3	48	355	93	78	20	137
TIRUPATTUR	11	35		4	161	408	42	70	12	43
TIRUPUR	49	100		4	408	348	281	95	48	68
VELLORE	9	35		2	83	573	72	98	11	40
VILLUPURAM	45	54		2	223	413	159	75	32	32
VIRUDHUNAGAR	13	61		4	95	264	59	66	24	54
Total	1150	2117	4	126	9502	15661	5212	3459	1083	2111

DISTRICT	Suicide attempt		Trauma (non Vehicular)		Trauma (Vehicular)		Unconscious	
	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT
ARIYALUR	9	3	96	68	245	101	140	22
CHENGALPATTU	41	9	406	139	1379	269	592	24
CHENNAI	52	4	680	172	909	127	1174	32
COIMBATORE	28	3	436	156	1106	137	749	38
CUDDALORE	28	22	237	242	1124	341	365	48
DHARMAPURI	9	3	68	68	471	132	124	29
DINDIGUL	10	3	236	152	624	214	151	19
ERODE	19	6	209	145	772	166	331	25
KALLAKURICHI	5	8	87	96	474	180	116	14
KANCHEEPURAM	22	8	145	72	749	118	223	13
KANYAKUMARI	12	2	141	78	385	82	123	14
KARUR	13	2	120	82	261	82	164	9
KRISHNAGIRI	6	5	94	137	775	222	128	14
MADURAI	25	8	374	123	890	217	367	32
MAYILADUTHURAI	5	8	67	72	276	114	90	20
NAGAPATTINAM	7	7	82	104	250	113	101	21
NAMAKKAL	19	8	151	127	526	167	263	20
NILGIRIS	3	2	80	109	78	45	84	8
PERAMBALUR	8		87	39	234	37	100	6
PUDUKOTTAI	12	9	175	144	600	211	222	28
RAMANATHAPURAM	9	5	93	116	433	177	125	26
RANIPET	6	9	59	75	355	114	69	16
SALEM	31	12	313	140	877	179	400	38
SIVAGANGA	10	3	123	128	481	191	170	28
TENKASI	7	3	80	108	309	147	79	17
THANJAVUR	23	9	235	102	885	163	314	27
THENI	14	9	120	115	373	154	153	16
THIRUVALLUR	47	16	347	251	1147	348	591	44
THIRUVANNAMALAI	12	7	170	188	808	317	248	44
THIRUVARUR	9	6	103	89	330	116	153	15
THOOTHUKUDI	10	2	160	92	460	134	149	21
TIRUCHIRAPPALLI	11	8	251	136	806	172	342	26
TIRUNELVELI	6	1	117	93	439	126	159	21
TIRUPATTUR	7	4	68	81	371	122	96	8
TIRUPUR	30	3	250	137	657	180	396	30
VELLORE	7	7	100	73	387	101	145	21
VILLUPURAM	18	5	189	115	806	178	275	25
VIRUDHUNAGAR	6	4	148	101	419	159	139	11
Total	596	233	6897	4465	22471	6153	9610	870

Emergency Care Centre Cases (Since inception till July-2025)

ECC Performance since inception till Jul'25			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam(24 Nov'21)	38814	99%
2	Padiyanallur (25 June'14)	32830	89%
3	Singaperumal Koil (03 Nov'17)	18652	87%
4	Mahabalipuram (28 Sept'18)	22360	86%
5	Veppur (17 Nov'19)	18675	98%
6	Santhavellore(24 Nov'21)	9435	86%
7	Kodumbalur(03 Oct'20)	11142	99%
8	Madhanur(13 Feb'21)	16586	97%
9	Madurai(13 Feb'21)	10237	99%
10	Magudanchavadi(13 Feb'21)	13472	100%
11	Shoolagiri(13 Feb'21)	10986	98%
12	Gummidipoondi(13 Feb'21)	8010	94%
Total		2,11,199	94%

District Wise Kilometre Run & KMPL Details

S.No	District	No. of Ambulances	Jul'25		FY 25-26 (Till Jul'25)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	20	1,33,351	12.9	3,86,081	12.7
2	CHENGALPATTU	68	2,31,787	11.0	6,71,914	10.9
3	CHENNAI	70	1,04,420	8.4	2,94,230	8.5
4	COIMBATORE	66	2,35,792	11.0	6,79,509	10.9
5	CUDDALORE	56	3,19,766	12.6	9,58,757	12.5
6	DHARMAPURI	29	1,59,187	12.6	4,73,864	12.6
7	DINDIGUL	38	2,10,554	12.0	6,13,968	12.0
8	ERODE	47	2,21,687	11.6	6,46,663	11.5
9	KALLAKURICHI	31	2,21,717	12.4	6,20,996	12.2
10	KANCHEEPURAM	36	1,34,197	11.4	3,91,875	11.3
11	KANYAKUMARI	18	68,697	11.1	1,99,709	11.1
12	KARUR	19	1,18,936	11.9	3,44,880	11.8
13	KRISHNAGIRI	39	2,33,512	12.7	6,78,695	12.6
14	MADURAI	46	1,86,297	11.3	5,62,945	11.2
15	MAYILADUTHURAI	16	93,827	12.1	2,69,044	12.0
16	NAGAPATTINAM	18	1,21,519	12.4	3,49,708	12.3
17	NAMAKKAL	28	1,36,678	12.4	4,08,562	12.3
18	NILGIRIS	41	1,31,760	10.1	3,76,350	10.1
19	PERAMBALUR	17	80,191	12.2	2,42,322	12.1
20	PUDUKOTTAI	38	1,98,702	12.3	5,91,343	12.2
21	RAMANATHAPURAM	31	1,84,300	12.8	5,35,588	12.7
22	RANIPET	20	1,04,276	11.9	3,20,659	11.8
23	SALEM	52	2,68,290	12.0	7,64,297	11.9
24	SIVAGANGA	32	1,80,240	12.5	5,25,227	12.5
25	TENKASI	21	1,35,274	12.2	3,88,371	12.2
26	THANJAVUR	37	1,95,429	12.2	5,62,637	12.1
27	THENI	26	1,31,478	12.0	4,06,609	11.8
28	THIRUVALLUR	74	3,12,152	10.4	8,82,148	10.3
29	THIRUVANNAMALAI	50	3,34,087	12.3	9,76,012	12.3
30	THIRUVARUR	22	1,18,834	12.3	3,33,038	12.2
31	THOOTHUKUDI	26	1,40,074	11.9	4,31,569	11.8
32	TIRUCHIRAPPALLI	46	2,06,959	11.7	6,40,680	11.7
33	TIRUNELVELI	22	1,26,567	12.0	3,75,337	11.9
34	TIRUPATTUR	29	1,38,930	11.9	4,19,561	11.8
35	TIRUPUR	33	2,03,628	11.7	5,97,759	11.6
36	VELLORE	26	1,27,012	11.7	3,76,859	11.6
37	VILLUPURAM	39	2,19,297	12.2	6,43,215	12.2
38	VIRUDHUNAGAR	26	1,47,236	12.4	4,51,542	12.4
TOTAL		1353	66,16,640	11.9	1,93,92,523	11.8

First Responder Performance – Till Jul'25)

Vehicle District	Vehicle Location	FY 21-22	FY 22-23	FY 23-24	FY 24-25	FY 25-26	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	78	39	1967
	FR - URAPAKKAM NEW BUS STAND	10	13	102	98	22	245
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	483	223	7458
	FR - RK NAGAR	1646	882	885	299	17	5538
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	500	195	8224
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	323	46	6256
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	280	63	8487
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	228	45	6521
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	184	61	6597
	FR - ROYAPURAM POLICE STATION	1881	973	1299	312	153	5250
	FR - T. NAGAR FIRE STATION	0	0	0	0	0	3114
	FR - TRIPLICANE	1904	931	1118	317	162	8359
	FR - VADAPALANI POLICE STATION	1782	785	749	438	225	6918
	FR - VELACHERRY	1666	1163	1267	650	189	7372
	FR - TIDEL PARK	1591	912	1154	308	224	6310
	FR ICF POLICE STATION	1490	904	715	278	21	6244
COIMBATORE	FR POLLACHI MUNICIPALITY	331	247	606	817	292	2562
	FR-KAUNDAMPALAYAM	455	209	366	379	54	2615
	FR-UKKADAM PS	498	378	740	594	203	4284
	FR-PEELAMEDU POLICE STATION	618	409	600	615	126	3638
CUDDALORE	FR VIRUDHACHALAM POLICE STATION	0	0	0	0	0	1118
	FR VADDALORE PHC	507	441	515	447	278	2435
DINDIGUL	FR- DINDIGUL BUS STAND	1838	775	1171	878	289	6959
ERODE	FR-ERODE BUS STAND	1197	867	1337	1168	287	6640
	FR-ERODE COLLECTOR OFFICE	0	0	0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	0	0	0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	372	134	5976
MADURAI	FR-KALAVASAL	1246	638	908	466	185	4667
	FR - PYKARA CHECK POST	1242	914	770	61	152	4256
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	1351	412	5937
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	1178	424	8554
	FR - SALEM NEW BUS STAND	1636	1400	1294	1162	428	8220
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	1713	378	8674
THANJAVUR	FR - KUMBAKONAM	7	0	510	1201	358	4174
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	967	277	4450
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	1096	187	8804
THIRUVALLUR	FR - PADI	1575	1053	757	364	179	6474
	FR - POONAMALLEE PHC	1646	843	789	294	124	4328
THIRUVANNAMALAI	FR - PAY GOPURAM	0	0	0	0	0	140
	FR - RAJAGOPURAM	633	581	932	1154	252	5655
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	1192	412	5433
	FR - RAILWAY JUNCTION	0	0	0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	508	153	5264
	FR-COURTALLAM FALLS	0	0	0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	1010	345	6667
	FR - PEELAMEDU POLICE STATION	0	0	0	0	0	190
VELLORE	FR KONAVATTAM	0	0	0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	1010	192	4636
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	456	76	3385
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	521	83	4971
Total		51768	33010	38959	25750	7965	246820

VVIP Ambulances - Convoy Special Services – Till Jul'25					
FY	Chennai	Coimbatore	Madurai	Chengalpattu	Total
FY 17-18	49	79	37	41	206
FY 18-19	71	92	54	37	254
FY 19-20	58	103	34	31	226
FY 20-21	0	5	0	9	14
FY 21-22	22	5	15	18	60
FY 22-23	242	110	88	89	529
FY 23-24	144	37	13	76	270
FY 24-25	14	11	3	7	35
FY 25-26 (Till Jul'25)	0	0	0	0	0
Total	600	442	244	308	1594

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations